

Health Sector Transition and Recovery Programme

Fifty two community Psychosocial Workers trained to carry out Mental Health

Prevention and Promotion Activities in the Community

TPO PD: 5 Cultural Psychosocial Organisation

March 2016







This report is submitted in accordance with Health Sector Transition and Recovery Programme (HSTRP) payment deliverable PD TPO 5: 52 Community Psychosocial Worker (CPSWs) trained (26 in each district) to carry out mental health prevention and promotion activities in the community.

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LIST OF ACRONYMS

CBO community based organisation

CIDT Community Informant Detection Tool

CPSW community psychosocial workers

DFID Department for International Development (UK Aid)

DHO district health office

DoHS Department of Health Services
DPHO district public health office

FCHV female community health volunteer

GON Government of Nepal
GPC general principle of care

IASC Inter-Agency Standing Committee

mhGAP HIG Mental Health GAP Humanitarian Intervention Guide
MHPSS Mental Health and Psychosocial Support Services

MoH Ministry of Health

NGO non-governmental organisation

NHSP-2 Second Nepal Health Sector Programme (2010–2015)

NHSSP Nepal Health Sector Support Programme

NHTC Nepal Health Training Centre

PRIME Programme for Improving Mental Health Care

PTSD post-traumatic stress disorder

SLC school leaving certificate

TPO Transcultural Psychosocial Organization

VDC village development committee

1 BACKGROUND

The health system of Nepal as a whole is underdeveloped and suffers from a significant paucity of mental health services. The situation is particularly poor in rural areas where around 80% of the population lives. Where mental health services do exist, they tend to be concentrated in urban areas. On average Nepal has 0.22 psychiatrists and 0.06 psychologists per 100,000 people (Luitel et al, 2015).

The devastating earthquakes of April and May 2015 had a profound and continuing effect on the psychosocial and mental health of thousands of individuals, families and communities in the country. They have also galvanised awareness on the need for improved mental health care services in Nepal.

To date, the government's health care system has not prioritised mental health and psychosocial service provision. Although many psychosocial issues do not require highly specialized care and can be addressed by trained psychosocial workers, access to these workers tends to be severely limited. To narrow the service gap, the Transcultural Psychosocial Organization (TPO) Nepal, has set out to train community members in basic psychosocial care and mobilise them as community psychosocial workers (CPSWs) in four earthquake affected districts: Ramechhap, Dolakha, Kavreplanchowk and Nuwakot.

Based on the Inter-Agency Standing Committee's (IASC) guidelines, TPO Nepal has trained and mobilized psychosocial workers able to provide basic mental health and psychosocial support services (MHPSS) services at community level under its MHPSS programme. These inputs meet an important need in Nepal's post-earthquake context where the direct and delayed impacts of the earthquakes are still highly evident.

Under this initiative TPO Nepal has recruited and trained 52 CPSWs from village development committees (VDCs) across the four districts. Each CPSW was nominated by his/her local community with the exception of Nuwakot where CPSWs trained by TPO Nepal under a separate UNICEF and Australia Aid project were reassigned. A list of participants and attendance registers are included as Annex 2.

The training totals 120 hours in three phases. The first two phases are for seven days each and the third for six days. The first phase has been completed and covered different types and aspects of psychosocial problems, counselling, communication skills, stress and coping mechanisms, and psycho-education. The second phase, to follow, will cover basic information on mental health disorders such as epilepsy, conversion, trauma and its effects, suicide and appropriate psycho-social facilitation skills. The final phase will cover mass conversion, case management skills for various disorders, planning, relaxation exercises and problem solving skills. In all three phases, processes related to documentation, referral and coordination with health facilities are highlighted. Details of the various training modules included in the three phases are provided in Annex. 1.

Upon completion of phase one training, the CPSWs were assigned the primarily responsibility to identify people in their community and surrounding area experiencing psychosocial problems, provide them with basic emotional support, refer cases to psychosocial counsellors and health facilities (where health workers are trained on MHPSS), conduct community based orientation programmes, and supervise and support female community health volunteers (FCHVs) on the use of the Community Informant Detection Tool (CIDT).

1.1 Major Roles and Responsibilities of CPSWs

The major role of CPSWs is to act as a bridge between patients who need help for psychosocial issues and mental illness and appropriate health facilities. CPSWs are also expected to play a key role in orienting communities on psychosocial problems, mental illness and ways to counter the social stigma normally associated with these conditions. Specifically, their responsibilities are to:

- provide psychosocial support in the community including home-based care where needed
- develop networks and links between health facilities and TPO Nepal's counsellors for people in need
- work at community level to ensure that community based orientation and interaction focusing on MHPSS issues are carried out
- sensitise key community members such as political leaders, VDC secretaries, members of
 mothers' groups, traditional healers, teachers, and various club members on mental
 health and psychosocial problems, pioneering the anti-stigma campaign
- refer people identified with psychosocial or mental health problems to those health facilities using the CIDT
- ensure the follow-up of patients under the care of the health facilities following referrals
- prepare and submit monthly reports to counsellors.

1.2 Selection Criteria for CPSWs

As noted above, in Nuwakot district, TPO Nepal re-assigned CPSWs trained previously under a UNICEF and Australian Aid programme in order to better synchronise project activities in the district. In the remaining districts, TPO Nepal staff coordinated with women and children offices (WCOs), district health offices (DHOs), community health facilities, and local organisations (NGOs and community based organisations [CBOs]) to identify appropriate CPSW candidates.

Several rounds of discussion with DHOs, and local NGOs were held to come up with the basic criteria for CPSW selection, which were as follows:

- Minimum qualification of School Leaving Certificate (SLC)
- Prior experience in the psychosocial field
- Resident of the respective working VDC and willing to travel to remote areas
- Preference given to those from marginalised groups and females

2 OBJECTIVES OF TRAINING

The overall aim of the training programme was to develop the capacity of CPSWs to identify and support people with mental health issues and psychosocial problems in the community. Its specific objectives were to:

- 1. build the capacity of CPSWs to understand mental health and psychosocial problems in the post-earthquake situation
- 2. build the capacity of the CPSWs to identify people with mental health and psychosocial problems
- 3. enhance the communication skills of CPSWs to help them provide psychosocial support to people in need
- 4. enhance CPSW's capacity to provide psycho-education and emotional support
- 5. build the capacity of CPSWs in community mobilisation and conducting community level orientation programmes on MHPSS
- 6. make people aware of the referral system and its links with other networks as well as available services for those that need them.

2.1 Preparation and Description of Training Content

The training was carried out on the basis of modular and practical courses developed by a joint team of consultant psychiatrists, expatriate psychiatrists and psychologists of TPO Nepal appointed before the earthquake. Training modules prepared earlier by the National Health Training Centre (NHTC) and TPO Nepal were also adapted to improve the current training programme.

Experience drawn from earlier trainings on the ideal number of participants and facilitators and the content of each module were reflected the in training. Contextualisation of training content in the post-earthquake setting was undertaken by psychologists, clinical supervisors and TPO Nepal's consultant psychiatrists. For example psychosocial problems and stress management following natural



disasters were given key importance and trainers were encouraged to draw on examples from the post-earthquake context.

Under the first seven days of training (phase one), topics covered included: the concept of psychosocial concerns and support; psychosocial problems; related causes and consequences; wellbeing; psychosocial counselling dos and don'ts; communication skills, and psychosocial education. Phase two (seven days) and phase three (six days) training will be run subsequently. Details of the first phase training programme and other two phases are included in Annex 1.

3 TRAINING METHODOLOGY

Different training methods were used including: mini lectures, PowerPoint presentations, discussions, role plays, case sharing, brainstorming cases and art work. Relaxation techniques were also taught so that participants would be able to teach these in their communities. In between sessions, various games and 'entertainments' related to the training were organised.

3.1 Training delivery process

At the outset of training, the expectations of participants were collected following which key

factual information and various processes were conveyed using mini lectures power and point presentations. In order to impart procedural knowledge and learn new skills, role plays were used wherein trainees were variously asked to play the roles of a psychosocial care provider, a patient and a care giver. This also helped cultivate empathy towards patients. Case sharing by clinical supervisors



helped participants understand the nature of problems and possible solutions. Different relaxation exercises were also demonstrated. The strategic knowledge needed for planning, monitoring and documenting cases was imparted using examples of case sheets and record sheets. The active engagement of all participants was ensured through group activities, role plays and mini assessments between lectures.

3.2 Assessment of Training Outcomes

A pre-test was carried out before training session in order to determine participants' knowledge

levels and their attitudes and perceptions towards mental illness. Further, as noted, their expectations of the training programme were collected.

Following completion of the course, participants were given a post-test questionnaire with the same questions as those used for the pre-test. Comparing participants' post-test and pre-test scores enabled TPO Nepal to



assess whether the training was successful in increasing participants' knowledge and skill levels. Rapid daily evaluations of the training course were also carried out.

Feedback was also collected to see whether expectations had been met while verbal and nonverbal feedback from trainees normally allowed trainers to determine whether the desired learning had occurred. This information was then used to improve future training sessions. The questionnaires are included as Annex 3.

Planned activities Vs. Achievements in brief:

Planned activities under PD 5	Achieved
Hire CPSWs	As planned, 52 CPSWs were
	hired in consultation with
	the WCO, DPHO and local
	NGOs
Develop training materials and reading materials	7 days training materials
	were adopted and
	prepared for this phase of
	training to CPSWs
Take technical support from expert clinical supervisor	The content of the training
	was reviewed by TPO
	Nepal's clinical manager,
	clinical supervisor and
	trainers
Finalise CIDT tool to use for CPSW	CIDT contextualized for use
	in post-earthquake districts
Conduct first phase of 7 days of training for CPSWs	Training conducted during
	December, 2015 in both
	Dolakha and Ramechhap
	districts

After the training each CPSW was mobilized to their respective VDC/municipality to conduct community level activities including: community orientation (including conducting anti-stigma programmes); providing basic psychosocial support including psycho-education; visits to health facilities to encourage people for continue care; involving FCHVs in CIDT training, coordinating with local stakeholders and monthly supervision and reporting. The detailed work plan is provided as Annex 4.

4 LIST OF REFERENCES

Inter-Agency Standing Committee. (2007). Guidelines for Mental Health and Psychosocial Support in Emergency Settings, Geneva.

Inter-Agency Standing Committee (IASC) Reference Group for Mental Health and Psychosocial Support in Emergency Settings. (2015). *Nepal Earthquakes 2015: Desk Review of Existing Information with Relevance to Mental Health and Psychosocial Support*. Kathmandu, Nepal.

Luitel, N. P., Jordans, M. J., Adhikari, A., Upadhaya, N., Hanlon, C., Lund, C., & Komproe, I. H. (2015). Mental health care in Nepal: current situation and challenges for development of a district mental health care plan. *Conflict and health*, *9*(1), 1.

ANNEX. 1: CPSW TRAINING CONTENT

First Phase (seven days)

Day	Content	Remarks
1	Registration, welcome	
	Introduction: through affirmation name	Through emotional movement
	Pre-test, Objectives of training	Written test
	Overview of training	Drawing and group work
	Bio-psychosocial module	Brain storming
	What is psychosocial?	Presentation
	What is a psychosocial problem?	
	Causes of psychosocial problems (focus on earthquake)	
	Effects of psychosocial problems	
	Daily Evaluation	
2	Review of day 1	
	Characteristics of helpers/social workers	Presentation
	Counselling Approach: emotion focused	Sharing in peer, small and big
	What is counselling?	groups
	What is not counselling?	Brain storming
	Principles of counselling	
	Personal values (Who am I?)	
	Daily Evaluation	
3	Review of day 2	Presentation
	Basic communication skills	Lecture
	Verbal and non verbal	Discussion, sharing
	Review	Brainstorming
	Daily Evaluation	Games, role play
4	Review of day 3	Role play
	Role play: communication skills (verbal & nonverbal)	Presentation
	Communication barriers	Group work
	Daily evaluation	Brain storming
5	Review of day 4	Role play
	Behaviour Activation	Presentation
	Psycho education	Group work
	Daily Evaluation	Brain storming
6	Review of day 5	Presentation
	Assessment stress and coping strategies (focus on	Games
	earthquake)	Practice with case
	Daily Evaluation	Brain storming
7	Issues of community orientation	Presentation
	Social network	Games
	Documentation	Practice with case studies and
	Post test	formats
	Daily Evaluation	Brain storming
	Over all training evaluation	

2nd Phase (seven days) - planned

Day	Content	Remarks
1	Registration, welcome	
	Introduction: through affirmation name	Emotional movement
	Objectives of training	Written test
	Overview of training	Drawing and group work
	Discussion and practice of difficult cases	Brain storming
	Review Basic communication skills	Presentation
	Daily Evaluation	
2	Review	Presentation
	Assessment	Sharing in peer, small and big
	Conversion Disorder	groups
	Epilepsy	Brain storming
	Daily Evaluation	
	Behaviour Activation	
3	Review	Presentation
	Stress and Coping strategies	Lecture Discussion
	Trauma & trauma Management	Sharing
	Daily Evaluation	Brainstorming
		Games
		Role play
4	Review	Lecture
	Managing suicidal ideation	Creative activities with role
	Sexual, substance abuse	play
	Daily Evaluation	Brain storming
5	Review	Role play
	Functional Complaint	Presentation
	Case Management skill	Group work
	Daily Evaluation	Brain storming
6	Review	Presentation
	Tree of life	Games
	Daily Evaluation	Practice with cases
		Brain storming
7	Daily Evaluation	Presentation
	Facilitation skill (focused on community based)	Games
	Issues of Community Orientation	Practice with case studies and
	social Network	formats
	Planning	Brain storming
	Documentation	
	Daily Evaluation	
	Over all Training Evaluation	
	I .	1

3rd phase (six days) - planned

Day	Content	Remarks
1	Registration, welcome and report collection	Through emotional movement
	Overview of training	pattern ball
	Review of previous content	Written test
	Experience sharing	Drawing and group work,
	Discussion and practice of difficult cases	Brain storming
	Daily Evaluation	Presentation
2	Review	Presentation
	Mass conversion disorder	Sharing in peer, small and big
	Resiliency	groups
	Peer group Support	Brain storming
	Trauma & trauma Management (trauma healing cards)	Role play (individual and
	Daily Evaluation	group: feedback)
3	Review	Presentation , Sharing in peer
	Case management	and small and big group, Brain
	Problem management skills	storming
	Drawing	Role play (individual and
	Relationship chat	group role plays: feedback)
	Full sentence game	
	Story	
	Daily evaluation	
4	Review	Presentation
	Relaxation exercise, safe place	Lecture
	Brief information on mental health & illness	Discussion
	Tapping game (1-2, 1-2, 1-2wow)	Sharing
	Feedback skills	Brainstorming
	Self-care	Games
	Daily evaluation	Role play
	Review	Lecture
5	Practice in different cases	Creative activities with role
	Feedback	play
	Practice with session plan	Demonstration
	Case close	Individual & group role plays
	Case referral to counsellor	Positive thinking games
	Daily evaluation	
6	Review	Presentation
	Contd. Practice	Games
	agencies	Practice with case studies and
	Planning	formats
	Documentation	Brain storming
	Daily Evaluation	
	Over all Training Evaluation	

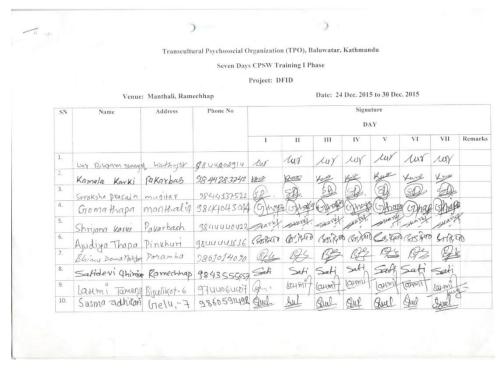
ANNEX 2: LIST OF PARTICPANTS

Of the total 52 CPSWs trained and mobilized, 21 from Ramechhap, 20 from Dolakha, 6 from Kavre and 5 from Nuwakot district as shown below.

SN	Name of CPSWs	VDC/Municipality
	Ramechhap District	
1	Nira Ghising	Gaagal Bhadaure
2	Rajuram Pathak	Tokkerpur
3	Bhimu Moktan	Dpramba
4	Jhanak Maya Tapa	Bhirpani
5	Sunita Majhi	Manthali
6	Aarti Shrestha	Kubhu
7	Bhagwati Karki	Rasnalu
8	Palamu Sherpa	Gupteshwor
9	Shova Gautam	Saipu
10	Bharat Shahi/Sati Devi	Ramechhap Municipality
11	Utsav Chalise	Khimti
12	Sushma Khatri	Gelu
13	Bina Tamang	Puranagaun
14	Mina Dhungel	Pakarbas
15	Goma Thapa Upreti	Bhatauli
16	Luk Bikram Dhungel	Kathajor
17	Ganga Subedi	Sanghutar
18	Manju Bakhrel	Deurali
19	Uddhav Karki	Sunarpani
20	Sati Devi	Ramechhap Municipality
21	Bhagwati Karki	Preeti
	Dolakha	
1	Santosh Thami	Khopachangu
2	Akabar Tamang	Gaurisanker
3	Gauri Karki	Jiri
4	Sumitra Regmi	Lakuri Danda
5	Neema Yangzi Sherpa	Marbu
6	Sujata Upreti	Powati
7	Gita Shreshtha	Suri
8	Sushmita Thami	Alampu
9	Rabin Neupane	Boch
10	Sangita Karki	Malu
11	Apsara Paudel	Bhimeshwor

12	Kamala Shrestha	Katakuti
13	Laxmi Shivakoti (A)	Sunkhani
14	Kalawati Thami	Suspakshemawoti
15	Laxmi Shivakoti (B)	Sundrawati
16	Nirjala Acharya	Bhimeshwor
17	Laxmi Shrestha	Bhedpu
18	Tulasha Pokhrel	Japhe
19	Shrijana Pathak	Lamidanda
20	Rohit Shivakoti	Babare
	Kavre Palanchowk	
1	Sanu Shreshtha	Ugratara
2	Pramila Bajgain	Ugrachandi
3	Sushil Sapkota	Rayale
4	Sarada Bajgain	Sharda Bateshe
5	Laxmi Magar	Budhakhani
6	Manoj Karki	Nasikasthan
	Nuwakot	
1	Kakani/Okharpauwa	Sameer Lama
2	Tukche/Deurali	Yasodha Rijal
3	Manakamana/Phekuri	Goma Bhatta
4	Narjamandav/Urleni	Birochan khanal
5	Kavilash/Panchakanya/Khalranitar	Sabitri Lamlchhane

The training attendance sheets, including both participants and trainers are included below:



Transcultural Psychosocial Organization (TPO), Baluwatar, Kathmandu

Seven Days CPSW Training I Phase

Project: DFID

Venue: Manthali, Ramechhap

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Date: 24 Dec. 2015 to 30 Dec. 2015

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Transcultural Psychosocial Organization (TPO), Baluwatar, Kathmandu

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Project: DFID

Venue: Manthali, Ramechhap

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Transcultural Psychosocial Organization (TPO), Baluwatar, Kathmandu

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Seven Days CPSW Training I Phase

Project: DFID

Venue: Manthali, Ramechhap

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Mental Health and psychosocial support in post earthquake context in Dolakha District

Transcultural Psychosocial Organizaion (TPO) in collaboration with MoHP/NHSSP/DHO

Supported By DFID
Mental health and Psychosocial Training for CPSWs in Charikot, Dolakha (first phase) **Attandence Sheet**

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Date: 2072/09/09 to 2072/09/15 (Dec 24 to Dec 30, 2015)		Name	23 Sangite Harti Japhe Delath	Laxmi Shingkofi	25 Kumajashrestha	Apsam Basnet	Tara Mya B.K (Vow	Ganga Rimel	Kodo Nepali	Dramia Scahin TPO)	Chaneste or powder	Komar poudgall
Date: 20		S.N.	23	24	25	26	27	28	29	30	10	32

ANNEX 3: PRE AND POST EVALUATION QUESTIONNAIRES

As noted, pre and post evaluations were conducted to assess participants' knowledge, attitudes and perceptions related to psychosocial issues and concepts. In addition, a few open-ended questions were asked during post evaluation about the content of the training and the quality of the trainers. The following questionnaires were used:

Name:	Date:
District:	VDC:

Read the following questions and tick one alternative whichever you think is appropriate

- 1. What are psychosocial problems?
 - a. Social problems only
 - b. Financial problems only
 - c. Household problem only
 - d. Problem arising due to the problems in interaction between individual and society
- 2. Active listening refers to
 - a. To listen to clients and not give any reaction
 - b. To listen to clients and give one word answers
 - c. To observe the clients, listen carefully and give reaction when required
 - d. To ask a lot of questions to client and give answers sequentially
- 3. Who can we help the client to decrease the sadness, fear, apprehension etc. at first in the community?
 - a. Doctors
 - b. Faith healers
 - c. Government
 - d. Family, close friends and community members
- 4. How can we decrease the sadness of mood of an individual?
 - a. Help the person financially
 - b. Able to develop environment of trust with the individual
 - c. To help him in his household works
 - d. To go along with his emotions
- 5. What is human trafficking?
 - a. To traffic the girls to other countries
 - b. Business of kidney transplant
 - c. Foreign employment but not giving the promised job
 - d. All of above
- 6. What is domestic violence?
 - a. Financial problems of the family
 - b. Physical and verbal abuse among the family members
 - c. Physical violence amongst friends

- d. To slaughter the animals of the community
- 7. What can be done to decrease stress?
 - a. Do not talk to anyone
 - b. Work in garden and farm
 - c. Do not eat anything
 - d. Take medication
- 8. What are the effects of domestic violence in female?
 - a. Decreased energy, inability to work
 - b. Fear and shame
 - c. Feeling of worthlessness
 - d. All of above
- 9. What types of questions are appropriate while talking to clients?
 - a. Many questions
 - b. Closed questions
 - c. Open questions
 - d. Questions with suggestions in between
- 10. Why is psychoeducation given?
 - a. To reduce the psychological problems
 - b. To prevent the physical illness
 - c. To remove the wrong perception of an individual
 - d. To solve the problems related to sudden traumatic event
- 11. Hari's son hasn't returned home for last 15 days. Initially he thought his son might have gone to a friend's place but he couldn't find him after searching for days. Nowadays Hari has many uncertainties. He has apprehension with lack of sleep, headache, palpitations and fear. What problems does Hari have?
 - a. Fear
 - b. Suspicion
 - c. Anxiety
 - d. Depression
- 12. Sita is 45 years old and she is taking anti-hypertensive drugs for last 5 years. She is fed up with medications and she wants to stop taking them. She doesn't like to go to anyplace and doesn't like to talk to people. She lies down in bed throughout the day. How can you help Sita as a psychosocial worker?
 - a. Advise her to stop medications
 - b. Refer to a physician
 - c. Provide psychosocial support
 - d. Ask her to go for a walk daily
- 13. Taking about suicide to a person who is suicidal
 - a. Increases risk of suicide
 - b. Information should be given to the near ones of the clients
 - c. Emphasize on things other than suicide while talking to him

	u. As	k nim about the ev	rents of recent past		
14.	What a	are the causes of c	onversion disorder?		
	a. Str	ress			
	b. Ho	ormonal imbalance	!		
	c. Ad	lolescence			
	d. No	ot known			
15	Mby d	a you think naank	ouse addictive drugs?		
15.	-	is a kind of disorde	e use addictive drugs?		
	-		ent to control them		
		an option to redu			
		an option to socia			
For Pos	st evalu	ation only			
1	How w	vas the overall trai	ning?		
1.		Very Good	b. Good	c Average	d. Not good
	u.	very dood	5. 3 00a	c. Average.	a. Not good
2.	How re	elevant was the co	ntent of the training?		
	a.	Very Good	b. Good	c. Average:	d. Not good
3.		as the presentation			
	a.	Very Good	b. Good	c. Average:	d. Not good
4	How II	seful do vou think	this training is going to b	ne in vour life/	
••		Very Good	b. Good	c. Average:	d. Not good
		,		er i er ager	
5.	Write	down the main co	ntents discussed in this t	raining	
•		······································			
6.	Write	five most importai	nt things you learned in t	this training	
	•••••	•••••		•••••	•••••
	•••••	•••••		•••••	•••••
	••••••				
7.	Give so	ome suggestions fo	or the improvement of tr	aining if anv	

8.	What were the positive aspects and what improvement would you suggest the
	facilitator?

Good aspects	Suggestions for improvement

ANNEX 4: FIELD DEPLOYMENT PLAN AND SCHEDULE

After the training each CPSW was mobilized to their respective VDC/municipality to conduct community level activities including: community orientation (including conducting anti-stigma programmes); providing basic psychosocial support including psycho-education; visits to health facilities to encourage people for continue care; involving FCHVs in CIDT training, coordinating with local stakeholders and monthly supervision and reporting. The detailed work plan is provided below:

Major activities	Dec		Jan-16				Feb-16				Mar-16				Apr-16				May-16				Jun-16				Jul-16			
	015	T	Ш	Ш	IV	ı	П	Ш	IV	I	Ш	Ш	IV	I	Ш	Ш	IV	1	П	Ш	IV	I	Ш	Ш	IV	T	Ш	Ш	IV	
20-days Training																														
Community Orientation and																														
Anti- stigma program																														
Psychosocial Support in the																														
Community																														
Visit health facility																														
Involvement in FCHV Training																														
Meeting and Coordination																														
Supervision, monthly meeting																														
and reporting																														